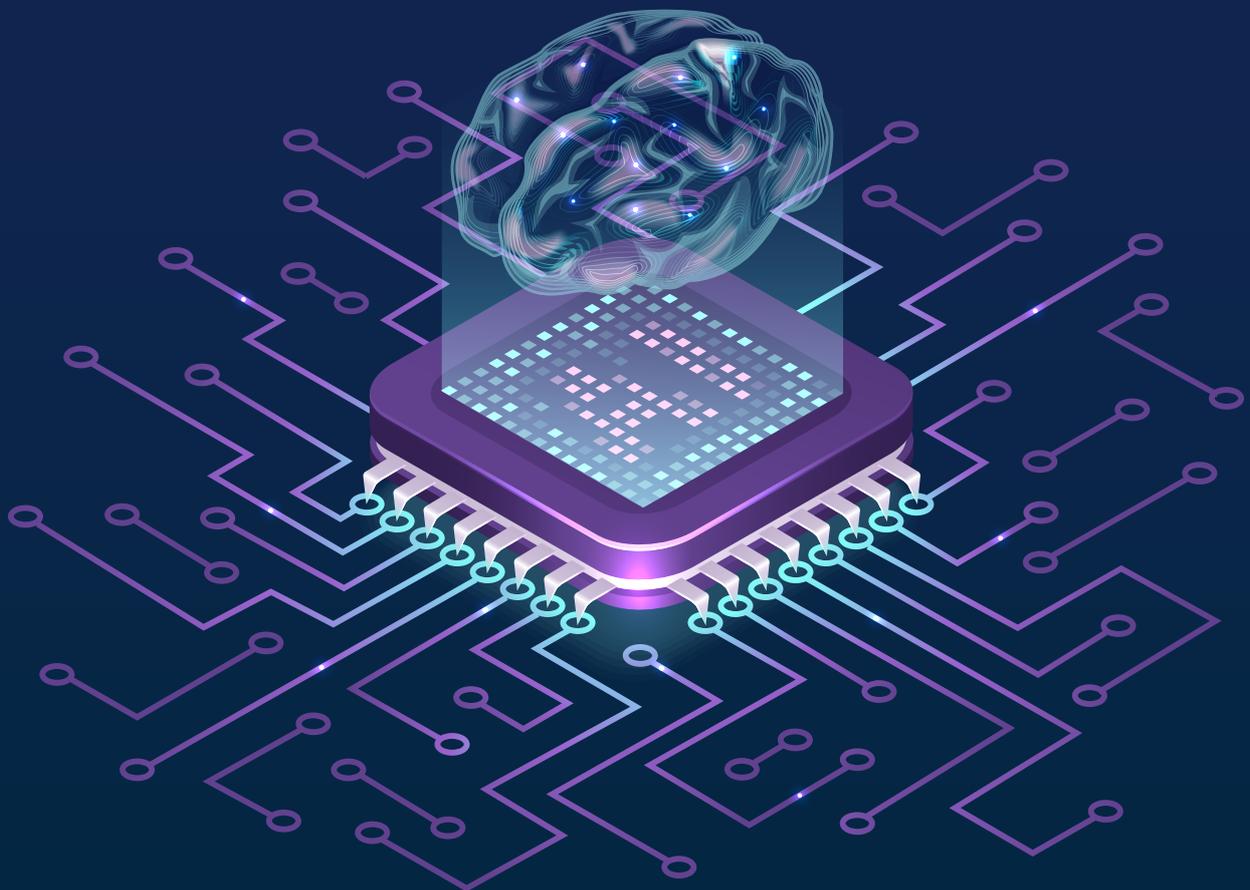tru
event
us®

AI AGENTS

20th – 21st May 2026
Aloft Singapore Novena, Singapore

EVENT OVERVIEW

Picture a teammate that works relentlessly, learns continuously, and adapts perfectly to your needs. That's precisely what AI agents offer. With their unique ability to observe, plan, and act independently, AI agents are initiating a profound, end-to-end transformation across industries—optimizing processes, generating crucial data insights, and enhancing human potential beyond previous limits. According to a PWC survey spanning 300 senior executives, 88% of respondents plan on boosting their AI-related budgets over the next 12 months driven by advancements in agentic AI.

Yet businesses are still hesitatant to initiate change, citing concerns in cybersecurity and the ability for AI agents to connect across apllications and workflows. Top senior executives holding back on leveraging AI agents cite a lack of clear use cases or business value. To be blunt, that's a failure of vision. More than 200 executives in PWC's survey agreed that how they use AI agents will have a profound impact on their businesses. However, for those that get it right, the adoption of AI agents will give them a competitive advantage in the next 12 months.

Like any AI, AI agents perform best when they're well-trained and have access to robust data. What sets them apart from older, more static AI systems is their ability to identify when they lack sufficient data for a quality decision and then independently seek out more or better information. The real risk isn't just in trying; it's in stopping too soon. Businesses that only run pilot projects will quickly fall behind competitors who are fully committing to reinventing their workflows.

The **AI Agents conference** by **Trueventus** offers a unique opportunity to delve into the transformative world of autonomous AI. Tune in-to technical deep-dives and case studies and network with industry leaders and innovators and gain invaluable insights into the cutting-edge developments, practical applications, and strategic implications of AI agents across various sectors.

WHY YOU CANNOT MISS THIS EVENT

- Gain insights into how AI agents are being deployed to identify new revenue streams and market opportunities
- Learn how successful implementation of AI agents can lead to significant cost savings and increased productivity
- Discover how AI agents can help deliver higher customer satisfaction, stronger brand loyalty, and improved sales conversion rates
- Gain a comprehensive understanding of the latest architectures for building autonomous and intelligent agents
- Understand the technical challenges and best practices for deploying AI agents at scale within existing enterprise systems
- Navigate the newest agentic frameworks, development tools, and platforms that are emerging for designing, deploying, and managing AI agents

WHO SHOULD ATTEND?

This event is targeted but not limited to:
- C-Suite Officers
- Presidents & Vice Presidents
- Director & Managing Directors
- Heads & Head of Departments
- Technical Advisors
- General Managers

Managers of:
- Chatbots
- Artificial Intelligence (AI)
- Machine Learning (ML)
- Robotic Process Automation (RPA)
- Analytics
- Process Automation
- Data Science
- Software Development
- Customer Experience (CX)
- Risk Management
- Quality Assurance & Testing
- Fraud Detection
- Marketing
- Business Development
- Digital Transformation
- Innovation
- Information Technology (IT)
- Marketing
- Human Resources & Workforce Planning
- Cybersecurity
- Product Management & Strategy

From the following industries:
- Government Administration
- Banking & Finance
- Telcos
- Retail
- Healthcare
- Insurance
- Manufacturing
- Logistics
- E-Commerce
- Education
- Entertainment

EVENT PARTNERS

Association of Electronic Industries in Singapore

The Association of Electronic Industries in Singapore (AEIS) (新加坡电子业商会), established on November 7, 1973, is a non-profit organization dedicated to representing all facets of industrial and commercial electronics. AEIS aims to connect the electronics industry in Singapore by providing a platform for members to communicate and collaborate across borders. This goal is achieved through networking with local government agencies and overseas electronics associations, thereby fostering strong international relationships. AEIS focuses on strengthening connections both locally and globally through a variety of creative networking channels. These include international trade shows, industrial trade mission trips, industry-specific workshops, partnerships with industrial educators, and business matching services. Such initiatives are designed to enhance the visibility and competitiveness of AEIS members in the global marketplace. In 2021, AEIS launched a revamped website to further bolster its online presence and promote its members' profiles on a global scale. This new website is a critical tool for ensuring that AEIS members can reach and stand out in various marketplaces worldwide. The organization's mission emphasizes the importance of good business leadership, which involves creating a clear vision, articulating it effectively, passionately owning it, and relentlessly driving it to completion. AEIS is committed to supporting its members in achieving these leadership goals and ensuring their success in the dynamic electronics industry.

www.aeis.org.sg

The Digital Council of Thailand (DCT) is a key organization aimed at promoting digital transformation and innovation in Thailand, facilitating collaboration between the government and private sectors.

www.dct.or.th/th

The Technological Association Malaysia is an organisation for all levels and disciplines of technologists, from the professionals to students and everyone whose career is technological in nature. Our association for technologist is intimately concerned with the advances in technological progress as well as the pursuit of knowledge in the field of technology. The TAM also aims to bring about a clearer understanding and appreciation of technology and to instill among members an impelling desire to achieve professional competence and the highest standard of technological skills. Having a very wide range of membership, it is the melting pot of technological exchanges amongst members from many walks of life. It provides a forum for discussion, evaluation of technological issues and advances.

www.tam.org.my/

Maps & Globe Specialist (M&GS) is an innovative media house offering top-notch advertising services via industrial maps across sectors including Oil & Gas, Energy, Marine, Palm Oil, Agriculture, Mining, Water, and Waste. Our maps serve as impactful marketing tools, incorporating key industry data and distributed at major trade shows globally to help businesses reach top decision-makers. Our portfolio of products and mapping services are well diversified. We pride ourselves in our ability to meet your requirements on customized mapping and embrace ourselves to high standard of professionalism both in our products and services. Register and view our maps online: **www.mapsglobe.com/our-free-publications**.

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FEATURING PRESENTATIONS AND CASE STUDIES BY DISTINGUISHED SPEAKERS

Dilan Wijerathne
AVP - Head of Innovation
Hatton National Bank PLC
Sri Lanka

Jan Mandrup Olesen
Global Head of Digital Solution & Innovation
Center of Excellence (VP)
Indorama Ventures PCL
Thailand

Ray Han
Director of Generative AI Center of Excellence
SAP
Singapore

Lily Rachmawati
Director, Head of Applied AI
BNP Paribas Wealth Management
Singapore

Guy Sheppard
Exec Director, Head of AI Strategy and Adoption
Standard Chartered
Singapore

Ivan Jacobs
Vice President Head of A.I. capability cyber
ST Engineering
Singapore

Prerit Mishra
Head of DHL Data & AI, Asia Pacific
DHL
Singapore

Andri Renardi Lauw
Head of Data & AI Engineering
DFI Retail Group
Singapore

Rahul Sharma
Head of Collections Technology, AI and Delivery
Home Credit Philippines
Philippines

Michal Polanowski
Head of Generative AI
ST Engineering
Singapore

Ashutosh Madhukar
Associate Director - Program (Data Privacy I AI I
CyberSecurity -Legal)
Agoda
Thailand

Derick Adil
Head, AI and Privacy Governance (Sr. Director)
Globe Telecom
Philippines

Nikita Katyal
Head of Analytics and AI
Central Retails
Thailand

Pri Desta Yudha
VP of Technology Strategy & Planning + Head of
AI Taskforces
PT. Sigma Cipta Caraka (Telkomsigma)
Indonesia

Pattarakit Saingarm
Assistant Vice President, Enterprise Data & AI Strategy
KASIKORNBANK
Thailand

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Day One: Wednesday, 20th May 2026

0800   **Registration & Coffee**

0850   **Chairperson Welcome Address**

0900   **Session One**
From Chatbots to Co-Workers: The Evolution of Autonomous AI Agents
- Traces the journey from simple rule-based chatbots to sophisticated autonomous agents
- Explores how AI agents have progressed beyond scripted responses to independent decision-making
- Examines the shift from reactive to proactive AI systems that can anticipate needs

Pattarakit Saingarm,
Assistant Vice President, Enterprise Data & AI Strategy
KASIKORNBANK, Thailand

0945   **Session Two**
Reinforcement Learning in Agent Development and how they are used to train agents for complex tasks and decision-making
- Explains how agents learn through trial-and-error interactions with their environment
- Covers reward mechanisms that guide agents toward optimal behaviours
- Discusses training methodologies for complex, multi-step decision-making processes

Pri Desta Yudha,
VP of Technology Strategy & Planning + Head of AI Taskforces
PT. Sigma Cipta Caraka (Telkomsigma), Indonesia

1030   **The Speed Networking - The Mad Minutes!**
Fun and fast, this networking activity is a great opportunity to grow your connections.

1105   **Morning Refreshments**

1130   **Session Three**
Discussing advancements in NLP that enable agents to comprehend and produce human-like language for effective interaction
- Covers breakthroughs in natural language understanding and generation
- Explores context awareness and conversational memory capabilities
- Discusses sentiment analysis and emotional intelligence in agent responses

Ray Han, Director of Generative AI Center of Excellence
SAP, Singapore

1215   **Session Four**
Examining standards and methods for agents to communicate and collaborate seamlessly within and across different platforms
- Reviews protocols enabling agents to share information across platforms
- Discusses interoperability frameworks for multi-agent systems
- Explores standardized APIs and data exchange formats

Ashutosh Madhukar,
Associate Director - Program (Data Privacy I AI I CyberSecurity - Legal)
Agoda, Thailand

1300   **Networking Luncheon**

1400   **Session Five**
Perception and Sensing for AI Agents: Acquisition and interpretation of data from the environment
- Covers how agents gather data from various sources (sensors, APIs, databases)
- Discusses computer vision, audio processing, and IoT integration
- Explores real-time data interpretation and pattern recognition

Andri Renardi Lauw, Head of Data & AI Engineering
DFI Retail Group, Singapore

1445   **Session Six**
Discussing vulnerabilities in AI agents and strategies to ensure their secure and reliable operation against adversarial attacks
- Identifies vulnerabilities specific to AI agents (prompt injection, data poisoning)
- Discusses defense mechanisms against malicious manipulation
- Explores secure authentication and authorization for agent actions

Ivan Jacobs, Vice President Head of A.I. capability cyber
ST Engineering, Singapore

1530   **Afternoon Refreshments**

1600   **Session Seven**
Exploring how agents store, organize, and reason with information to make intelligent decisions
- Explores knowledge representation methods (knowledge graphs, vector databases)
- Discusses memory architectures for short-term and long-term information retention
- Covers reasoning engines and logical inference capabilities

Derick Adil, Head, AI and Privacy Governance (Sr. Director)
Globe Telecom, Philippines

1645   **Session Eight**
Addressing concerns related to data collection, usage, and protection by AI agents, ensuring compliance with privacy regulations like GDPR
- Discusses privacy-by-design principles for agent development
- Covers data minimization and purpose limitation strategies
- Explores consent management and user control mechanisms

Rahul Sharma, Head of Collections Technology, AI and Delivery
Home Credit Philippines, Philippines

1730   **Session Nine**
Exploring open-source and proprietary frameworks for building, orchestrating, and deploying sophisticated AI agents
- Reviews popular open-source frameworks (LangChain, AutoGPT, CrewAI)
- Discusses proprietary platforms and their capabilities
- Explores tools for agent orchestration and workflow management

Guy Sheppard, Exec Director, Head of AI Strategy and Adoption
Standard Chartered, Singapore

1815   **End of Day One**

Day Two: Thursday, 21st May 2026

0800 Registration & Coffee

0850 Opening Keynote Address

0900 Session One
Deployment and Scalability of AI Agents: Practical considerations for deploying AI agents in real-world environments and scaling their operations efficiently
• Discusses infrastructure requirements for production environments
• Covers load balancing and horizontal scaling strategies
• Explores cost optimization and resource management
Prerit Mishra, Head of DHL Data & AI
Asia Pacific, DHL, Singapore

0945 Session Two
Strategies and challenges for seamlessly incorporating AI agents into current business workflows and IT infrastructure
• Explores API integration strategies with legacy systems
• Discusses change management and organizational adoption
• Covers data pipeline design and workflow automation
Jan Mandrup Olesen,
Global Head of Digital Solution & Innovation Center of Excellence (VP)
Indorama Ventures PCL, Thailand

1030 Morning Refreshments

1100 Session Three
Exploring how humans and AI agents can effectively work together to enhance productivity and decision-making
• Discusses optimal task division between humans and agents
• Explores interface design for seamless human-agent interaction
• Covers handoff protocols when agent confidence is low
(To be Advised)

1145 Session Four
Legal and Ethical Frameworks for AI Agents: Examining existing and evolving laws, regulations, and ethical guidelines governing the development and deployment of AI agents
• Reviews existing AI regulations and proposed legislation
• Discusses liability considerations when agents make decisions
• Explores ethical principles for responsible AI development
Michal Polanowski, Head of Generative AI
ST Engineering, Singapore

1230 Networking Luncheon

1400 Session Five
Exploring different designs for self-sufficient agents, including multi-agent systems and cognitive architectures
• Explores cognitive architectures mimicking human reasoning
• Discusses multi-agent systems and their coordination mechanisms
• Covers planning and execution cycles for autonomous operation
(To Be Advised)

1445 Session Six
The Rise of Domain-Specific Agents: Custom AI for Vertical Markets
• Discusses benefits of specialized agents for specific industries
• Explores vertical market applications (healthcare, finance, legal)
• Covers domain knowledge integration and terminology handling
Lily Rachmawati, Director, Head of Applied AI
BNP Paribas Wealth Management, Singapore

1530 Afternoon Refreshments

1600 Session Seven
Designing agents that can process and generate information across various modalities (text, image, audio, video) for richer interaction and broader applicability
• Explores processing and generating text, images, audio, and video
• Discusses unified representations for different data types
• Covers cross-modal reasoning and information synthesis
Nikita Katyal, Head of Analytics and AI
Central Retail, Thailand

1645 Session Eight
How agents can drive highly individualized customer engagement, lead nurturing, content generation, and sales process optimization
• Discusses personalization at scale through agent-driven insights
• Explores automated lead qualification and nurturing workflows
• Covers dynamic content generation tailored to individual prospects
Dilan Wijerathne, AVP - Head of Innovation
Hatton National Bank PLC, Sri Lanka

1730 Session Nine
Methodologies and platforms for rigorously testing, evaluating, and validating AI agent behaviour, robustness, and performance in simulated environments before real-world deployment
• Reviews simulation environments for safe agent testing
• Discusses benchmark creation and performance metrics
• Covers A/B testing methodologies for agent behaviour
(To Be Advised)

1815 End of Conference

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COMPANY DETAILS

Name	Industry
Address	
Postcode	Country
Tel	Fax

ATTENDEE DETAILS

1	Name	Job Title
	Tel	Email

2	Name	Job Title
	Tel	Email

3	Name	Job Title
	Tel	Email

4	Name	Job Title
	Tel	Email

5	Name	Job Title
	Tel	Email

APPROVAL

NB: Signatory must be authorised on behalf of contracting organisation.

Name	Job Title
Email	
Tel	Fax
Authorising Signature	

REGISTRATION FEES

	Corporate
End of February 2026	**USD 1995 (Per Delegate)**
End of March 2026	**USD 2195 (Per Delegate)**
1st May 2026 onwards	**USD 2495 (Per Delegate)**

All options inclusive of delegate pack, luncheon and refreshments.

PAYMENT METHODS

Payment is due in 5 working days. By Signing and returning this form, you are accepting our terms and conditions.

☐ Bank Transfer

☐ Credit Card

REGISTER NOW

T: +63285488255
E: registrationsph@trueventus.com
Take a Snapshot or Scan and Email us

TERMS & CONDITIONS

1. The course fee is inclusive of the event proceedings, materials, refreshment and lunch.

2. Upon receipt of the complete registration form, invoice will be issued. Trueventus request that all payments be made within 5 working days of the invoice being issued. Full payment must be received prior to the event. Only delegates that have made full payment will be admitted to event. Clients are responsible for their own banking fees and banking fees will not be absorbed into the booking price.

3. Substitution & cancellations policy. Should the registered delegate is unable to attend, a substitute delegate is welcome at no extra charge. Written notifications of all substitutions is required 5 working days prior to the event. Trueventus contracts carry 100% full liability upon receipt of registration. Non payment does not constitute cancellation. A 100% of cancellation fee will be charged under the terms outlined below: Due to limited event seats, Trueventus agrees to book and confirm the seat for the client upon issuance of invoice. Upon signing of this contract, client agrees that in case of dispute or cancellation of this contract Trueventus will not be for total contract value. If a client does not attend the event without written notification at least 5 working days prior to the event date, he/she will deemed as no show. A no show at the event still constitutes that the client will have to pay the invoice amount that was issued to them. Trueventus does not provide refunds for cancellations. By signing this contract the client also agrees that if they cancel that Trueventus reserves the right to pursue monies owned via the use of local debt collection agency were the client is situated. Furthermore the client will be held liable for any costs incurred in collection of outstanding monies. When any cancellations are notified in writing to Trueventus 5 working days prior to the event, a credit voucher will be issued for use in future Trueventus events.

4. Trueventus will at all times seek to ensure that all efforts are made to adhere to meet the advertised package, however we reserve the right to postpone, cancel or move a venue without penalty or refunds. Trueventus is not liable for any losses or damages as a result of substitution, alteration, postponement or cancellation of speakers and / or topics and / or venue and / or the event dates. If force majeure were to occur Trueventus accepts no responsibility or liability for any loss or damage caused by events beyond their control, including, but not restricted to strikes, war, civil unrest, flight delays, fire flood, or any adverse weather conditions. Trueventus is not liable in the event that a participant is exposed or is infected by Covid 19. Trueventus under no circumstances is liable for any other costs that might have been incurred in the attendance of the event, including but not limited to flights, accommodation, transfers, meals etc. Trueventus reserves the right to replace / change speakers in the best interest ofthe conference.

5. Upon receiving this signed booking form, you the client herby consent to Trueventus to keep your details for the use of future marketing activities carried out by Trueventus and third party organisations & partners.

6. Copyright and Intellectual Property. Any redistribution or reproduction of part or all of the contents in any form in connection to this event is prohibited without prior written consent by Trueventus.

7. Client hereby agrees that he/she exclusively authorizes Trueventus charged the credit card with details listed above for the amount provided herein; this registration form serves as a contract that is valid, binding and enforceable. He/she at any time will have no basis to claim that the payments required under this Contract are unauthorized, improper, disputed or in any way. Upon issuance of invoice Trueventus will be charging the client USD 30 processing fee.

8. All Trueventus events are held in a classroom or theater format.

9. All Trueventus events are held at either 5 or 4 Star Hotels.

10. All payment must be directed to Trueventus in full prior to the event. Any company's participating in National training schemes such as HRDC Scheme and are applying grants you must first pay Trueventus and upon you receiving the grant you will be refunded this amount back. Failure to pay prior to the event can result in your company being blocked from joining the conference.

11. All transaction charges, withholding taxes, local taxes, or currency exchange issues will be strictly absorbed by sender. Trueventus reserves absolute right to refuse admission of participant/s to the event should invoice amount is not received in full.

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