

ENTRY RULES:



Behavioral Assessment

Entry is subject to a behavioral assessment by our staff. We reserve the right to refuse entry to dogs displaying signs of aggression or excessive fear.



Age & Health

All dogs must be over 3 months old, fully vaccinated and free of fleas/ticks.(Please present proof of vaccination upon entry).



No Dogs in Heat

Female dogs currently in heat are strictly prohibited from entering the facility.



Active Supervision

Owners must remain inside the premises and keep an eye on their dog(s) at all times.Unattended dogs are not permitted.



No Food or Personal Toys

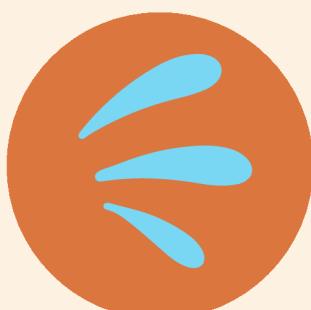
To prevent resource guarding and fights, no outside food, treats, or personal toys are allowed

ENTRY RULES:



Leash Policy

Dogs must be on a leash when entering and exiting the Hund Haus gates. Dogs must be off-leash after entering.



Pool & Wash Area

Owners are solely responsible for their dog's safety while using the pool and self-wash facilities.



Clean Up

Please clean up after your dog immediately using the provided bags and bins.



Children Policy

Children under 12 must be supervised. No running or shouting is allowed to prevent triggering prey drive.



Training Policy

We are a force-free facility. Shock collars, prong collars, and physical punishment are prohibited.

ENTRY RULES:



Handler Limit

Maximum of 3 dogs per handler to ensure safety.



Liability

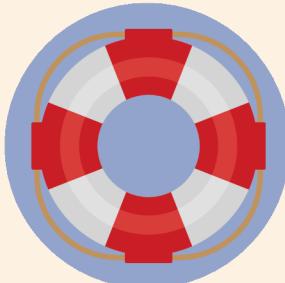
Users enter at their own risk. Owners are liable for any injury or damage caused by their dogs.



Unauthorized Training & Solicitation

Professional training sessions and client solicitation by external trainers are strictly prohibited without prior written permission from management. Owners are welcome to train their own dogs, provided it does not disrupt others.

POOL RULES:



No lifeguard on duty

This is a natural-style pool where dogs can enjoy the water freely. Owners must supervise their dogs at all times as our staff will not be in the pool with them.



Free entry & exit

Dogs may jump in and out of the water whenever they like.



Owner responsibility

HUND HAUS is not liable for any injuries or accidents resulting from lack of supervision.



Safety first

Please remove your dog from the pool area immediately if they show unsafe or disruptive behavior.



Cleanliness rule

If your dog defecates or urinates in the pool area, a 5,000 THB cleaning fee will be charged.

SELF-WASH RULES:



No Reservation

This zone operates on a first come, first serve basis.



Complimentary shampoo

Provided for every dog at the counter.



Designated area only

Please wash and dry your dog strictly within the self-wash zone.



Towel return

Kindly return all used towels to the counter.



Owner responsibility

HUND HAUS is not liable for any harm or injury that occurs while you wash or dry your own dog.